

# Mobile Device Management Solution for Android & Windows Devices

Remote control, device management, monitoring, and many other productivity tools are integrated in one solution to empower the modern workforce.

## Solution Overview

Imgn is an all-in-one platform that provides powerful tools to ensure service availability, simplify operations, and save cost for your business. We are designed for businesses of all sizes and diverse device types including POS, digital signage, phones, tablets, desktops, rugged and custom devices.



## Imgn Key Capabilities

### Remote View & Control

Your support team can remotely access and troubleshoot a device without being onsite.

- Save travel and overhead cost
- Support more devices, easier and faster
- Reduce device downtime

### Effortless Device Monitoring

The traditional way of checking up devices one by one no longer works for today's modern businesses. Imgn provides an intuitive dashboard and powerful tools to show everything you need:

- The most recent device screens
- Monitor data usage to prevent surging costs
- Health indicators - online status, temperature, storage availability, and more
- Download and analyze reports for improvements

### Alerting System

Always stay ahead of the game - create alert triggers and receive notifications when something critical happens to your devices, so you can respond to events faster. The triggers include data usage, online/offline status, battery usage, device temperature, storage capacity, device movement, and more.

### All-Around Security

Imgn comes with a library of security measures that ensure data and device security. Some of the capabilities include:

- Advanced data encryption
- Two-step verification to authenticate logins
- Remotely lock and reset devices
- Limit user access to apps and settings
- Ensure secure browsing

# Imgn Business Key Capabilities

## Easy deployment & bulk operations

For enterprises deploying many devices, it's crucial to quickly provision and enroll devices in bulk. Instead of individually setting up devices, IT admins can:

- Leverage flexible enrollment options, including Android Enterprise, QR code, deployment code, Zero-touch enrollment, USB & quick installation service
- Bulk file distribution
- Quick installation for large deployment \*
- Perform actions on multiple devices, including rebooting devices, turning device screens off, sending notifications, group transfer, adding tags, clearing App data & cache, launching the App in the foreground, Factory Reset and unenrolling devices

## App Management Service (AMS)

App Management Service is a zero-touch app management solution that doesn't require deep IT knowledge. Instead of manual update, the entire process is fully streamlined and automatic.

- Automatically deploy apps and updates
- Monitor update progress and result
- Silently install apps by force
- Create your own enterprise app library

\* For automatic installation and enrollment for large deployment, please contact our sales team ([sales@imgndevices.com](mailto:sales@imgndevices.com))

## System Requirements

### Imgn Business Client (Controller)

- Windows PC (Windows 11, 10, 7)
- macOS (10.11 or above)
- Android (4.4 or above)
- iOS (11 or above)

## Device & browser lockdown

With Kiosk Mode, you can restrict user access to apps, websites, and system settings in a controlled environment. Lockdown devices to prevent unnecessary use, reduce support cases, and increase device security:

- Single and multi-app mode
- Secure browsing with website whitelist
- Customizable device interface, notification center, app icons, and more

## Geofencing & location tracking

Track location and path history of onsite vehicles and personnel. Set up geofences to trigger notifications when a device enters or exits the geofenced area.

- Monitor device movement
- See your assets in one place
- Improve route efficiency

## Free 14-day trial

Sign up for a free trial (Enterprise Plan). No credit card or setup fees needed.

[Get free trial](#)

## Get free consulting

Talk to our consultants or request a demo and see how you can better manage your Android and Windows endpoints.

[Talk to sales](#)

# Feature Comparison Between Plans

Feature List	Basic	Standard 	Enterprise
<b>Enterprise-Level Services</b>			
Provide enterprise-level operation and maintenance guidance, including training, consultation, and other customized services (50 hours)	-	-	✓
<b>Multi-Platform Support</b>			
Android	✓	✓	✓
Windows	✓	✓	✓
<b>Remote Access</b>			
Remote Control	✓	✓	✓
View Mode	✓	✓	✓
Remote Camera	✓	✓	✓
Black Screen Mode	-	✓	✓
<b>File Management</b>			
Remote File Management	✓	✓	✓
Two-way File Transfer	✓	✓	✓
Bulk File Distribution	-	✓	✓
<b>Device Provisioning &amp; Deployment</b>			

✓ included in plan, - not included in plan

[See Pricing →](#)

# Licensing and Subscription FAQs



**Q** Can I upgrade after purchase and how is it calculated?

**A** Yes, the price is prorated based on the cost of the upgrade plan and the remaining time.

**Q** What are the costs for device amounts more than 200?

**A** If you have a large number of devices, talk to us, there may be special rates available for you.

**Q** Can I pay by installments?

**A** Installments are not accepted at this time to facilitate customers' annual budget considerations.

**Q** Can I downgrade when I renew my contract?

**A** Yes, but please note that you will lose access to functions that may be critical to your operation after downgrading.

**Q** Are there any benefits for non-profit organizations?

**A** Yes, we encourage and support non-profit organizations. To learn more, please contact our sales team.

**Q** Are there any suggestions on the right plan for me?

**A** You can get a free consultation on products, solutions, or deployment by talking to our sales team.

## Take advantage of our resources

Connect with us or get a free 14-day free trial to get started

[Get free trial](#)

[Talk to sales](#)



## Get a 15-minute FREE Demo Now

Have questions? Schedule a demonstration where our consultants will walk you through the products and give MDM planning advice most suitable for your organization!

[BOOK A DEMO](#)

